

GTC

The Planzer Group's training centre is a training facility certified by the Association of Road Traffic Offices (ASA) in accordance with the Transport Driver Licensing Ordinance (TDLO). In that context, the Planzer training facility offers external truck drivers both the basic TDLO training as well as the necessary continuous professional development. The training centre also offers additional training modules in accordance with tender specifications.

By registering for a training course (module) from 'Planzer Ausbildung', the following general provisions are acknowledged:

1. Registration

Registration is carried out in writing using the selected module registration form. The number of participants per module is limited. Registrations are processed in the order of their date of receipt.

2. Confirmation and payment terms

Final registration will be confirmed in writing no later than one week prior to the start of the module. The course fees will be invoiced at the point of registration confirmation. The course fees must be paid prior to the start of the course. If payment is made late, the participant shall be deemed to be in default without further notice and default interest of 5% shall be charged from the point at which the payment was due.

3. Organisation

The course content is consistent with the information contained in the tender. In particular, the place and date of the course may be changed at short notice. The participants will be notified as early as possible.

The module may be cancelled or postponed in the event of an insufficient number of participants or for other reasons that render performance of the module unreasonable in the view of 'Planzer Ausbildung'. Any course fees already paid will be refunded in the event of a cancellation. The course fees will not be refunded if the module is postponed. The participants or branches will be notified without delay following the decision.

4. Cancellation, absences and exclusion from a course

An administrative fee of CHF 100 will be charged in the event of a withdrawal after final registration confirmation has been sent. If the withdrawal occurs less than three days prior to the start of the module, the course fees shall be due in full. Any course fees already paid will not be refunded.

The course fees will not be refunded in the event of absences, irrespective of whether the participant is at fault or not. There is no entitlement for missed module parts or days to be repeated. In individual cases and in the event of free capacity, 'Planzer Ausbildung' may permit participants who have missed part of the module to repeat that part.

If a participant behaves in a way that disrupts the running of the module or puts their own safety or that of a third party at risk, they may be excluded from the module without delay and without reasons. There shall be no entitlement to repeat the module, and the course fees paid shall not be reimbursed.

5. Liability and insurance

Planzer rejects all liability to the extent permitted by law. It is incumbent on the participant to ensure they hold adequate insurance. The participant is obliged to observe the safety and accident-prevention guidelines.

6. Certificate of training and continuing professional development

The course shall be certified in accordance with the specifications of ASA. A Planzer course certificate shall be issued for continuous professional development courses operated by Planzer if the daily course has been completed in full and satisfactorily.

7. Jurisdiction

The court at the place of the registered office of Planzer Support AG in Dietikon shall have sole jurisdiction for all disputes arising under this agreement.